

PRIVACY STATEMENT

This privacy statement is prepared in accordance with the General Data Protection Regulation ((EU) 2016/679), which covers the Personal Data Act (523/1999) requirements for a privacy statement. The privacy statement was prepared by Suxen Oy (later "Suxen") based on the requirements of their business.

Date of preparation: 11.11.2024

Last update: 11.11.2024

1. Registrar

Company: Suxen Oy

Company-ID: 3482077-9

Address: Perintökuja 8, 01510 Vantaa

2. Contact person for the register

Person: Tapani Suksi

Phone: 0504776707

Email: tapani.suksi@suxen.fi

3. Register name

Customer data register

4. Purpose of the register

The information included in the register is used for the implementation, maintenance and for development and customer relationship management. The registered customer gives his consent to the processing of his data (see section 5) when using the services of Suxen. To be able to perform tasks related to its business, Suxen has a legitimate interest to store into its systems the basic information of the potential customer's registered contact person and information related to the employer. Such a registered person must be relevant to the business of Suxen.

5. Register information content

Information belonging to the following groups can be processed in the register when they are necessary.

Potential customer:

- Basic information of the customer company (address, Company-ID, phone number)
- Basic information related to the customer company's contact person (name, e-mail address, phone number, company address)

Customer (in addition to the above):

- Information generated based on customership

- Information related to customer relationship management
- Information related to customer history

6. Sources of information

As a rule, personal data is obtained from the registered person himself, when he hands over his data, for example, on the website of Suxen. Sources of information can also be external registers. Such information is obtained as part of daily business.

7. Data retention period

We store personal data only for the time necessary depending on the type of personal data and the purpose of their processing.

8. Transfers of information

With the customer's consent, information can be disclosed to the joint partners of the customer and Suxen in order to deliver the products and services ordered by the customer. Information related to invoicing can be handed over to entities that mediate payment traffic, and information can be disclosed to the authorities if they submit a request based on Finnish law. Information is not disclosed to other third parties inside or outside the EU.

9. Registry protection

Information is not stored in physical copies, with the exception of accounting, which can only be accessed by designated employees of Suxen and the accountant, who are bound by the obligation of confidentiality.

Other information is used in a network environment. The personal data stored in the register is collected to common databases that are protected by firewalls and other appropriate technical means. The register's server equipment is kept in a locked state, which can only be accessed by pre-defined persons. The computers on which the registry is used are protected with passwords.

10. Rights of the registrant

If the information in the register is, for example, outdated, incomplete or incorrect, the registrant has the right to request correction of information about him. The request must be made in writing and sufficiently individualized. Checking the information is free of charge once per year.

Cookies

This website uses cookies. Cookies are small text files produced by a web service, which, with the consent of user's web browser, are stored in the memory of user's browser device. With the help of cookies, we can e.g. analyze the service requests you make to our online service. You can refuse cookies or delete cookies with the functions of your web browser. However, it affects our ability to produce individual high-quality online services.